

SARGENT LAW FIRM INJURY LAWYERS



Steps of a Personal Injury Case

Employee Spotlight

1. A personal injury claim starts when you are injured in an accident due to someone else's negligence.
2. Your health should be your top priority. You should seek medical treatment as soon as possible, even if you are

experiencing only minor injuries.

3. Call our Firm. Our Intake Team will ask you questions about the accident, your injuries, and your medical treatment. We will guide you through your options to determine if you have a personal injury case.

4. After you hire us, we will immediately start investigating and gathering evidence for your case.

(New Case SetUp Phase)

5. Our Firm will help you get medical treatment to address your injuries, even if you don't have health insurance. We will also help negotiate your medical bills when your case is completed.

(Treatment Phase)

6. When your medical treatment is complete, we will start negotiating with the insurance company to try and reach a fair settlement for your claim.

(Demand/ Negotiation Phase)

7. If a fair settlement cannot be reached, we will file a lawsuit to proceed with trial preparation.

(Litigation Phase)

8. Even after we have filed a lawsuit, not all cases will go to trial. This is because there are many steps through the litigation process that may settle your personal injury case.

9. The final step is the reason why we are so passionate about our job, **YOU GET THE MONETARY COMPENSATION YOU DESERVE FOR YOUR INJURY.**

We are hopeful that this will allow you the resources to move forward after your injury.

(Closing Phase)

Visit Our Website



Alfonso Aguilar

Director of Intake

Alfonso Aguilar is the Director of Intake at Sargent Law Firm Injury Lawyers, and has worked in the legal field for over 10 years.

Alfonso is an expert at assisting our clients in starting the process of an injury claim after an accident, and explaining the steps in a legal process that can sometimes be confusing and overwhelming. Alfonso and our Intake Team are available day or night to begin your injury case, and Alfonso is bilingual in both English and Spanish.

Alfonso's motto at work is: *"Building a good customer experience does not happen by accident. It happens by design."* – Clare Muscutt

From Our CEO/Founding Attorney

I want to thank our clients for trusting us with your injury case, & thank our colleagues for teaming up with our Firm to create a diverse network of resources for our clients. This month we added two more employees to our Team, and created more systems to ensure we are keeping our client's regularly updated on their injury case. Our Team's top priority continues to be to provide superior customer service, and exceptional case results. We are passionate about what we do and we want you to feel that, but also see that through our actions. We hope you have a great month!

Best Regards,
Ryan Sargent, Esq.

More Ways to Stay Connected with Our Firm



Congratulations Wyatt K. on winning a pair of Apple AirPods Pro Headphones!
Thank you to all who entered, and stay subscribed to be entered into our monthly giveaways!

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